



Department of
Medicaid

Mike DeWine, Governor
Jon Husted, Lt. Governor

Maureen M. Corcoran, Director

If you need assistance with this letter, contact us.

Ohio Medicaid Consumer Hotline: (800) 324-8680
Monday - Friday: 7 AM to 8 PM and
Saturday: 8 AM to 5 PM
www.ohiomh.com

Ohio Department of Medicaid
Ohio Medicaid Consumer Hotline
505 South High Street
Columbus, OH 43215

<mail_name>
<mail_address_1>
<mail_address_2>
<mail_city>, <mail_state> <mail_zip>

<dte_mailed>

<recip_billing_number>

<Attn: Authorized Representative for> <first_name_recip> <last_name_recip>

MyCare Ohio – *Connecting Medicaid & Medicare*

ENROLLMENT NOTICE

Important: You're being enrolled in a new health and drug plan.

MyCare Ohio is designed to help your Medicaid and Medicare benefits work better together and better for you, Medicaid enrolled you in a MyCare Ohio plan. Your MyCare Ohio plan is:

<AssignedMyCareOhioPlan> effective <EffectiveDate>

You won't lose any of your current benefits. <AssignedMyCareOhioPlan> will include;

- Your full Medicare benefits, including prescription drug coverage
- Your full Medicaid benefits
- New benefits and services that aren't available to you now, including; the convenience of only having to carry one insurance card, a 24-hour nurse advice line and care management to help you coordinate your medical care

<AssignedMyCareOhioPlan> will send you a new medical card to use. This new card will replace the cards you use now. For more information on your new plan and the benefits and services that will soon be available to you, call <ProviderServicesPhoneNumber> or visit <ProviderWebAddress>.

Enrollment in<AssignedMyCareOhioPlan> means that you can only see providers that are in the plan's network.

Expect to get a notice from your Medicare Part D prescription Drug Plan or Medicare Advantage organization saying that your coverage with them will be ending. You will continue to get your prescription drug benefits from your current plan until your new plan is effective.

Do I have other choices?

Yes. You have other choices, including:

- **Keep your assigned MyCare Ohio plan.** If you are satisfied with the MyCare Ohio plan Medicaid assigned to you to provide your Medicaid and Medicare benefits, you don't have to do anything.
- **Enroll in a different MyCare Ohio plan that would include your Medicaid and Medicare benefits.** The other MyCare Ohio plan(s) are like <AssignedHealthPlan> but may have a different network of health care providers, pharmacies, or include different supplemental benefits and incentives.

The MyCare Ohio plans in your area are:

<ProviderName> <ProviderWebAddress> <ProviderServicePhoneNumber>

<ProviderName> <ProviderWebAddress> <ProviderServicePhoneNumber>

- **Keep your current Medicare coverage or a similar option** Call the Medicaid Hotline and let them know you don't want MyCare to provide your Medicare benefits (you want to "opt out"). You can choose to have traditional Medicare or have a Medicare Advantage plan provide your medical benefits. Your MyCare Ohio plan will provide your Medicaid benefits.

<p>Note: You can leave your MyCare Ohio plan that provides the Medicare portion of your coverage at any time and choose another plan. But once you leave the MyCare Ohio plan, there are limits for when you can join or leave other types of Medicare plans. Call 1-800-Medicare for more information about your Medicare enrollment options.</p>

- **You have the option not to enroll in a MyCare Ohio plan if you** are a member of a federally recognized Indian tribe.

The Medicaid Hotline can help you decide which options work best for you and help you identify which MyCare Ohio plan includes your doctor, pharmacy, or hospital in their network. If you do not wish to receive your Medicare benefits from MyCare Ohio, a choice counselor can help you disenroll or "opt-out" of the Medicare portion of MyCare; however, the MyCare Ohio plan will provide your Medicaid benefits.

What should I do now?

Before making any decisions about your health care coverage, review your choices carefully. To talk about your choices, call the Medicaid Hotline at (800) 324-8680. Choice counselors are available Monday through Friday 7 a.m. to 8 p.m. and Saturdays 8 a.m. to 5 p.m. When you decide which option is best for you:

- **To enroll in <AssignedMyCareOhioPlan>**, you don't have to do anything.
- **To choose another option**, call the Medicaid Hotline.

Important: If you don't call and choose another health care option by <date>, you'll be automatically enrolled in <AssignedMyCareOhioPlan>.

Where can I get more information?

- If you have questions about MyCare Ohio or Ohio Medicaid, call the Ohio Medicaid Consumer Hotline at **(800) 324-8680** Monday through Friday 7 a.m. to 8 p.m. and Saturday 8 a.m. to 5 p.m. or visit www.ohiomh.com.
- If you have questions about Medicare, you can call **800-MEDICARE (800) 633-4227**, 24 hours a day, 7 days a week or visit www.medicare.gov.
- The Office of the State Long-term Care Ombudsman advocates for consumers receiving long-term services and supports. For MyCare Ohio members, help with concerns about any aspect of care is available through the MyCare Ohio Ombudsman. Help is available to gather information about your options, resolve disputes with providers, protect rights and file complaints or appeals with any health plan. Contact an ombudsman by calling **(800) 282-1206**, Monday through Friday 8 a.m. to 5 p.m. You can also contact an ombudsman by emailing MyCareOmbudsman@age.ohio.gov.